

Figure 1 - Sample Store General Product Locations

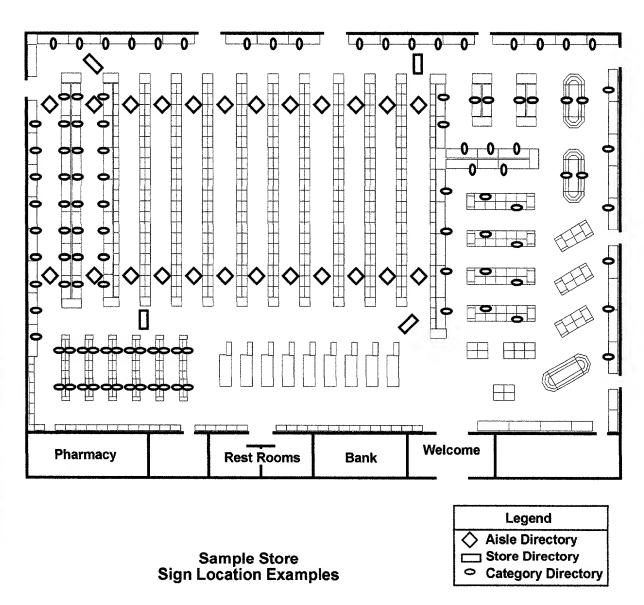


Figure 2

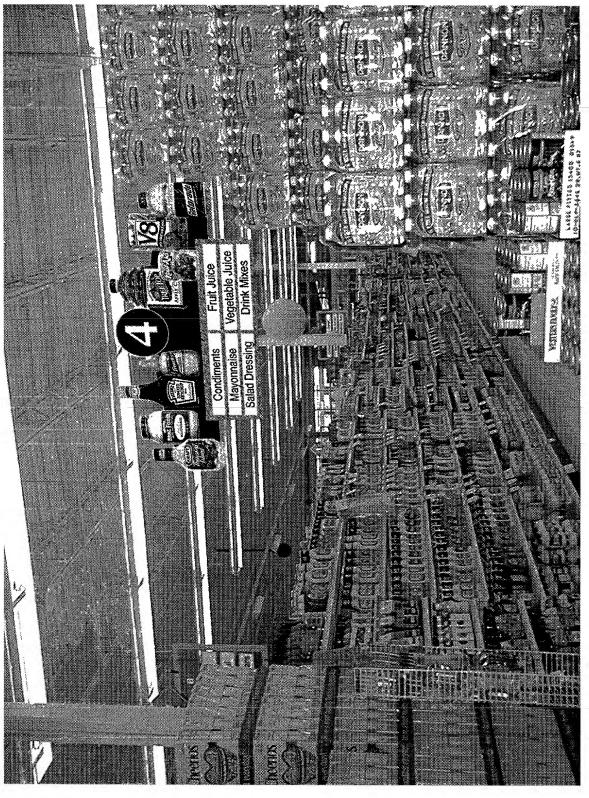


Figure 3 Perspective of Aisle Sign



Figure 4 - Perspective View of Multiple Aisle Directories



Figure 5 Aisle Sign With Text



Figure 5A Aisle Sign Without Text



Figure 6 Category Sign



Figure 7 Category Sign



Figure 8 - Frozen Food Aisle

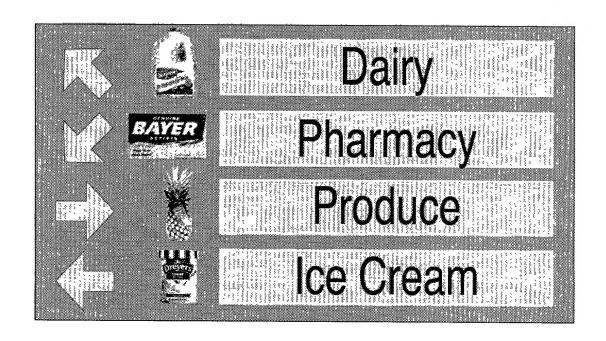


Figure 9 Directional Sign

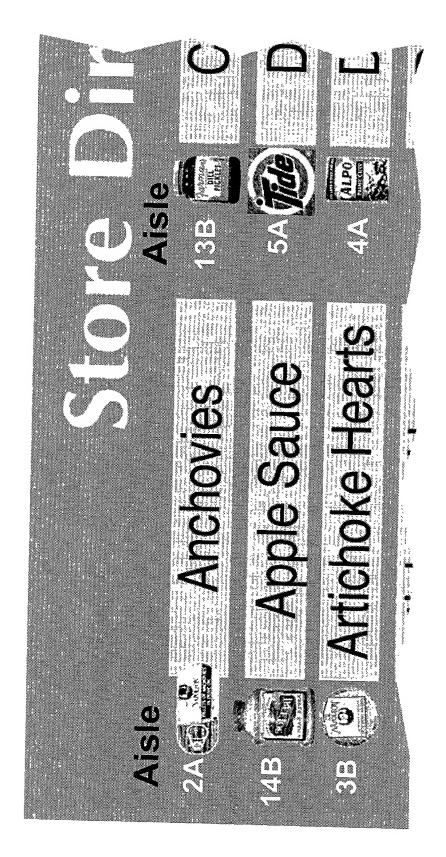


Figure 10 Example Corner of Full Store Directory

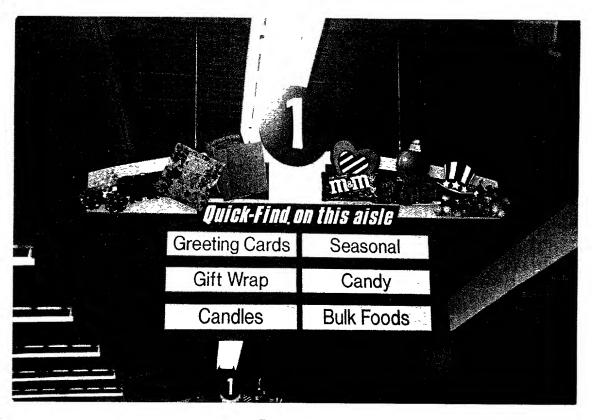


Figure 11 A - Aisle Directory Used In Case Study

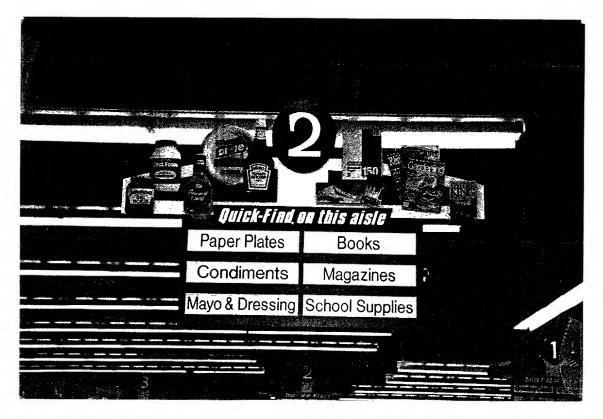


Figure 11 B - Aisle Directory Used In Case Study



Figure 11 C - Aisle Directory Used In Case Study



Figure 11 D - Aisle Directory Used In Case Study



Figure 11 E - Aisle Directory Used In Case Study



Figure 11 F - Aisle Directory Used in Case Study



Figure 11 G - Aisle Directory Used In Case Study



Figure 11 H - Aisle Directory Used In Case Study



Figure 11 I - Aisle Directory Used In Case Study

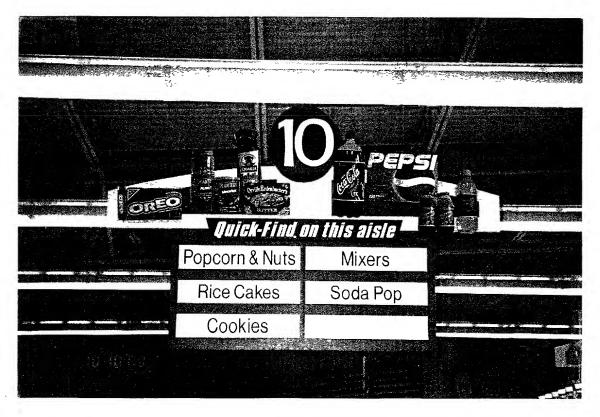


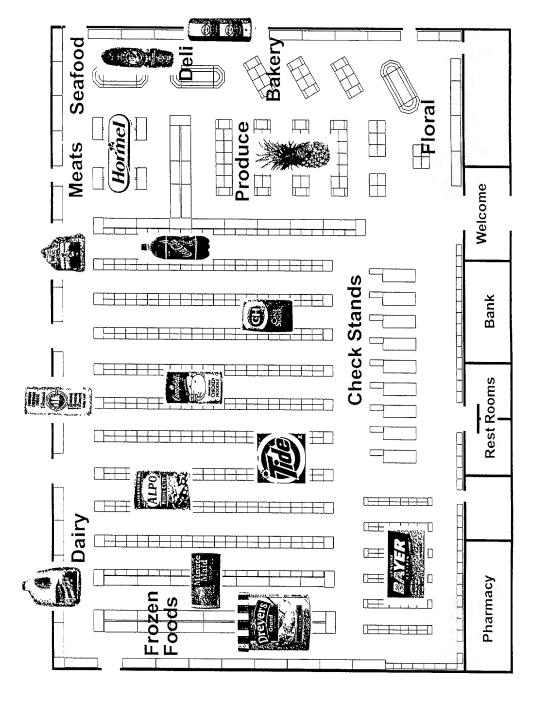
Figure 11 J $\,$ - Aisle Directory Used in Case Stucy



Figure 11 K - Aisle Directory Used In Case Study



Figure 11 L - Aisle Directory Used In Case Stady



Welcome to our Store XYZ Markets

Figure 12 - Store Directory, Floor Plan Using Product Graphics

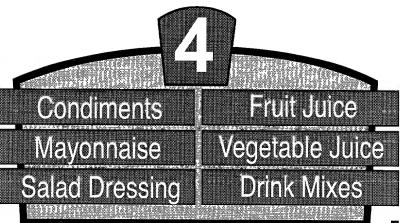


Figure 13 Existing Sign



Figure 14
Existing Sign
with added
Graphic Collar

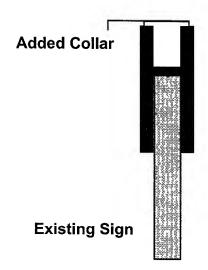


Figure 15 Section of Existing Sign with added Graphic Collar

Products Shown on Directories As a Percent of Dry Grocery Sales

Date Range	Illustrated Product Sales Vs. All Category Sales		
	Other 34 Stores	Trial Store	
3 Months Before Install 12-Jul-00 - 10-Oct-00	ation 17 8%	16.9%	
3 Months After Installat 11-Oct-00 - 9-Jan-01	ion 19.5%	24 5%	
Change (Increase)	9.4%	45.1%	F16.16

Table 1

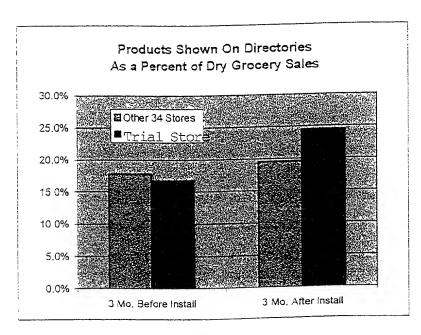


Chart 1

C. SAUNDERS. SELF SERVING STORE. PLICATION FILED OCT. 21, 1916

1,242,872.

Patented Oct. 9, 1917.

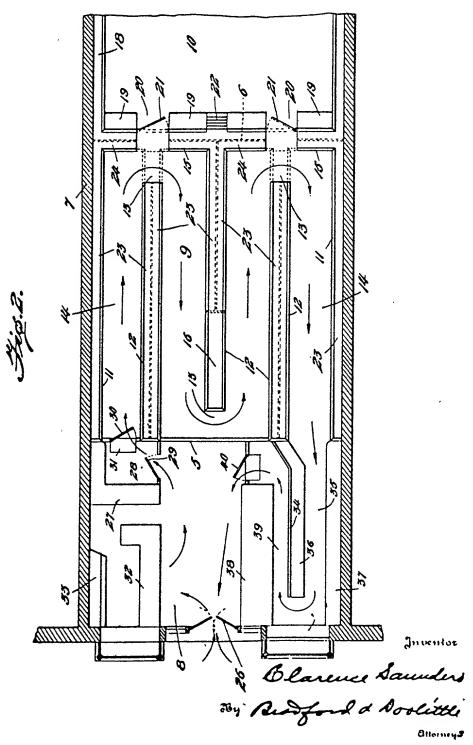


Fig. 11. Self Serving Store (U.S. 1,242,872)